

## California Legal Services (Title III B)

### Statewide Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

Total Unduplicated Client Count for Quarter: 7,214

Total Cases Closed in Quarter: 7,709

Total Units of Service for Quarter (Unit=1 Hour): 33,691

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	1,757
65-74:	2,996
75-84:	1,750
85+:	664
Client Declined to Provide Information:	72
Total:	7,239

##### CLIENT GENDER

Male:	2,683
Female:	4,478
Client Declined to Provide Information:	78
Total:	7,239

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	2,600
Homebound:	142
Lives Alone:	3,192
Institutionalized:	105
Suspected Victim of Elder Abuse/Exploitation:	606
Limited English:	1,387
Rural:	1,440
Greatest Economic Need (Minority):	1,360

##### CLIENT RACE

Two or More Races:	266
Caucasian:	4,838
African American:	517
Native American/Native Alaskan:	76
Asian/Pacific Islander	
Asian Indian:	31
Cambodian:	4
Chinese:	171
Filipino:	122
Japanese:	44
Korean:	28
Laotian:	4
Vietnamese:	98
Guamanian:	1
Hawaiian:	8
Samoan:	5
Other Asian/Pacific Islander:	73
Race Unknown/Some Other Race:	797
Client Declined to Provide Information:	131
Total:	7,214

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Greatest Economic Need (Non-Minority): 1,626

Greatest Economic Need (Minority Status Unknown): 130

**CLIENT ETHNICITY**

Hispanic/Latino: 1,478

**CASES OPENED IN QUARTER**  
 (Total Cases Opened by Legal Problem Code)

**CASES CLOSED IN QUARTER**  
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection: 416

A2. Contracts/Warranties: 241

A3. Other Consumer/Finance: 337

315 75 16

207 59 59

248 78 12

**EMPLOYMENT**

B1. Discrimination: 9

B2. Other Employment: 72

8 1 1

59 14 3

**FAMILY**

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 178

C2. Conservatorship: 80

C3. Other Family: 71

139 31 11

40 30 12

59 11 10

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid: 303

D2. Medicare: 99

D3. Other Health/Community Based Care: 165

238 61 15

60 44 3

101 61 12

**HOUSING**

E1. Landlord-Tenant (Subsidized or  
Private Housing): 1,508

1,090 216 197

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E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	301	217	58	18
E3. Other Housing:	282	233	51	9
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	199	152	59	8
F2. Supplemental Security Income (SSI):	240	151	82	15
F3. Pensions/Retiree Benefits:	28	31	5	0
F4. Other Income Maintenance:	108	90	14	3
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	61	39	5	4
G2. Elder Abuse/Neglect/Exploitation:	303	169	46	52
G3. Other Individual Rights:	207	158	30	24
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	1,089	664	396	22
H2. Advance Health Care Directives (AHCD):	591	196	377	4
H3. Financial Powers of Attorney:	408	160	219	0
H4. Other Miscellaneous:	227	189	150	13
<b>TOTAL CASES OPENED IN QUARTER:</b>	7.523	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		5.013	2.173	523

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 33.043

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 117

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 374

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 284

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**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 478